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Sanitary ceramics care guide

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Basins, toilets, bidets and toilet seats.

Glazed ceramic is durable and easy to look after. Damage almost always comes from the wrong cleaning product, not from use.

Everyday cleaning

- Wash with warm water and a **mild, non-abrasive cleaner** (gel, cream or spray) on a soft sponge. Rinse.
- **Dry the surface with a microfibre cloth.** Drying prevents limescale marks.
- Follow the contact time on the cleaner's packaging, and never mix products.
- For limescale, a vinegar compress or a vinegar-based descaler is suitable.
- Coloured and matt ceramics: the same routine as white.

What not to use

- Scouring powders and pastes, rough sponges, steel wool.
- Alcohol-based products, solvents and acetone.
- Strongly acidic or strongly alkaline products (for example anything containing hydrofluoric acid or caustic soda).

Toilet and seat

- **Lift the seat and the lid before using a toilet cleaner.** Lower them only once the cleaner is fully rinsed away and the bowl is dry. Cleaner fumes damage the seat's surface.
- Wash the seat with water and neutral soap only, rinse, and dry with a soft cloth. Solvents, acids, descalers and vinegar change the seat's colour or lift its finish.
- The hinges are stainless steel: neutral soap, plenty of rinsing, drying. **Remove every trace of cleaner:** residue left on the surface stains it and causes rust.
- Soft-close seat: do not force the lid shut, and do not sit or stand on it.

Source: manufacturers' care instructions.

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